Academic Support Services

Testing Services

# Hawaii Community College logo Image contains the following text: 2019 Annual Report of Program Data1. Program Description

# 2. Analysis of the Program

# 3. Student Learning Outcomes

## 3a. Expected Level of Achievement

## 3b. Courses Assessed

## 3c. Assessment Strategy/Instrument

## 3d. Results of Program Assessment

## 3e. Other Comments

## 3f. Next Steps

# 4. Action Plan

# 5. Resource Implications

# Appendix: Quantitative Indicators

| **#** | **Student and Faculty Information** | **2016-17** | **2017-18** | **2018-19** |
| --- | --- | --- | --- | --- |
| 1 | Annual Unduplicated Student Headcount | 3,636 | 3,527 |  |
| 2 | Annual FTE Faculty | 125 | 118 |  |
| 2a | Annual FTE Staff | 147 | 151 |  |
| 3 | Annual FTE Student | 1,585 | 1,540 |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **#** | **Demand Indicators** | **2016-17** | **2017-18** | **2018-19** |
| 4 | Number of placement test sessions administered per year per student FTE | 0 | 0 |  |
| 5 | Number of Distance Learning tests administered per year per student FTE | 0 | 0 |  |
| 6 | Local campus tests proctored per year per student FTE | 0 | 0 |  |

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| --- | --- | --- | --- | --- |
| **#** | **Efficiency Indicators** | **2016-17** | **2017-18** | **2018-19** |
| 7 | Number of test sessions administered per FTE testing center staff | 0 | 0 |  |
| 8 | Annual operational testing center budget allocation per number of test sessions administered | $0 | $0 |  |

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| --- | --- | --- | --- | --- |
| **#** | **Effectiveness Indicators – Satisfaction measurements using Common Survey Questions** | **2016-17** | **2017-18** | **2018-19** |
| 9-1 | The hours at the Testing Center meet my needs | 0% | 0% |  |
| 9-2 | The atmosphere at the Testing Center is conducive to testing | 0% | 0% |  |
| 9-3 | The services at the Testing Center are satisfactory | 0% | 0% |  |
| 9-4 | My test was administered in a timely and efficient manner | 0% | 0% |  |