

## Appendix A

### HKATC Testing Data for 2010-2012 AY

HKATC	HKATC 2010-2011	HKATC 2011-2012	HKATC 2012-2013
<b>Placement tests</b>	1,903	1,809	1,896
<b>Distance tests</b>	1,185	1,512	2,224
<b>Make up tests</b>	380	453	449
<b>Special Testing</b>	60	42	106

### HKATC System-wide Common Survey Question

<b>Satisfaction measurements using System-wide common survey questions</b>			
Hale Kea Advancement and Testing Center Evaluation	2010-2011	2011-2012	2012-2013
The hours at the Testing Center meet my needs.	90%	94%	88%
The atmosphere at the Testing Center is conducive to testing.	97%	98%	99%
The services at the Testing Center are satisfactory.	98%	100%	99%
My test was administered in a timely and efficient manner.	100%	99%	97%

**Appendix B**  
**2013 ANNUAL REPORT OF PROGRAM DATA**  
**HKATC TESTING RUBRIC**

Area	Benchmark	Scoring
<p>1) <u>Demand</u></p> <p>Number of placement test sessions administered per student FTE per year</p> <p><u>Source: #4</u></p> <p>Number of Distance Ed test sessions administered per student FTE per year</p> <p><u>Source: #5</u></p> <p>Number of Local campus tests proctored per student FTE per year</p> <p><u>Source: #6</u></p>	<p>80% - 90% Healthy 70%-79%; 91%- 100% Cautionary 60%-69%; 101%-110% Unhealthy</p> <p>80% - 90% Healthy 70%-79%; 91%- 100% Cautionary 60%-69%; 101%-110% Unhealthy</p> <p>45% - 55%      Healthy 35% - 44% Cautionary 25% - 34% Unhealthy</p>	<p>2 = Healthy 1 = Cautionary 0 = Unhealthy</p> <p>2 = Healthy 1 = Cautionary 0 = Unhealthy</p> <p>2 = Healthy 1 = Cautionary 0 = Unhealthy</p> <p>Average the three scores together and use the scoring rubric to determine the final “Demand” Health call score: 1.5 – 2.0 Healthy 0.5 – 1.0 Cautionary 0.0 – 0.4 Unhealthy</p>
<p>2) <u>Efficiency</u></p> <p>Number of test sessions administered per student FTE per year</p> <p><u>Source: #9</u></p> <p>Annual operational</p>	<p>1300 or higher Healthy 1200 – 1299 Cautionary 1100 – 1199 Unhealthy</p>	<p>2 = Healthy 1 = Cautionary 0 = Unhealthy</p> <p>2 = Healthy 1 = Cautionary</p>

<p>budget per test administered</p> <p><u>Source: #8</u></p>	<p>\$15 – 25      Healthy</p> <p>26 – 35      Cautionary</p> <p>36 – 45      Unhealthy</p>	<p>0 = Unhealthy</p> <p>Average the two scores together and use the scoring rubric to determine the final “Efficiency” Health call score:</p> <p>1.5 – 2.0      Healthy</p> <p>0.5 – 1.0      Cautionary</p> <p>0.0 – 0.4      Unhealthy</p>
<p>3) <u>Effectiveness</u></p> <p>Satisfaction measurement using common survey questions</p> <p><u>Source: 9.2, 9.3, 9.4, 9.5</u></p>	<p>90% - 100%      Healthy</p> <p>80% – 89%      Cautionary</p> <p>70% – 79%      Unhealthy</p>	<p>2 = Healthy</p> <p>1 = Cautionary</p> <p>0 = Unhealthy</p>
<p>4) <u>Overall Health</u></p>	<p>Average health call score from Demand, Efficiency, and Effectiveness</p>	<p>1.5 – 2.0      Healthy</p> <p>0.5 – 1.0      Cautionary</p> <p>0.0 – 0.4      Unhealthy</p>

## Appendix C

### TLC/HKATC will provide an open access computer lab for students.

To assess this outcome, CCSSE surveys and student evaluation surveys were conducted at the end of the Fall semesters by TLC coordinator and HKATC manager. The check-in/check-out system at TLC/HKATC front desks were also used to provide data on the number of students using open access computer resources.

#### TLC Data for 2010-2012 AY

TLC	TLC 2010-2011	TLC 2011-2012	TLC 2012-2013
<b>Center Lab Demand</b>			
No. of Student Contacts	21,596	20,309	16,627
No. of Student Using Computers	8,271	7,757	5,159
No. of Students Unduplicated	1,898	2,062	1,959
No. of HawCC Students	1,473	1,651	1,526
No. of UHH Students	422	409	428
<b>Computer Efficiency</b>			
No. of FTE Students per Computers			53
No. of Students Using Computers per Computers			130
<b>Computer Lab Effectiveness</b>			
Community College Survey/ of Student Engagement (CCSSE)			
13.h. Computer Lab Frequency (mean)	1.96		2.11
Satisfaction (mean)	2.43		2.50
Importance (mean)	2.42		2.55
<i>1=Rarely/Never, 2=Somewhat, 3=Often</i>			

HKATC	HKATC 2010-2011	HKATC 2011-2012	HKATC 2012-2013
<b>Center Lab Demand</b>			
No. of Student Contacts	29,501	28,251	30,409
No. of Students Using Computers	26,033	24,434	25,732
No. of Students Unduplicated	3,591	3,622	3,867
No. of HawCC Students	3,012	3,275	3,512
No. of UHH Students	1315	153	186
<b>Computer Lab Efficiency</b>			
No. of FTE Students per Computers			81
No. of Students Using Computers per Computers			990
<b>Computer Lab Effectiveness</b>			
Community College Survey/ of Student Engagement (CCSSE)			
13.h. Computer Lab Frequency (mean)	1.96		2.11
Satisfaction (mean)	2.43		2.50
Importance (mean)	2.42		2.55
<i>1=Rarely/Never, 2= Somewhat, 3=Often</i>			

**Appendix D**  
**2013 ANNUAL REPORT OF PROGRAM DATA**  
**TLC/HKATC Computer Lab Usage RUBRIC**

<b>Area</b>	<b>Benchmark</b>		<b>Scoring</b>
5) <u>Demand</u> Number of students using computers per student contact  TLC          HKATC	30%-40% 20%-29% 10%-19%    80%-90% 70%-79% 60%-69%	Healthy Cautionary Unhealthy    Healthy Cautionary Unhealthy	2 = Healthy 1 = Cautionary 0 = Unhealthy          2 = Healthy 1 = Cautionary 0 = Unhealthy  Average the two scores together and use the scoring rubric to determine the final "Demand" Health call score: 1.5 – 2.0 Healthy 0.5 – 1.0 Cautionary 0.0 – 0.4 Unhealthy
6) <u>Efficiency</u> TLC Number of students using computers per computer availability       HKATC Number of students using computers per computer availability	50-70 70-90 90-110    80-100 100-300 300-500	Healthy Cautionary Unhealthy    Healthy Cautionary Unhealthy	2 = Healthy 1 = Cautionary 0 = Unhealthy          2 = Healthy 1 = Cautionary 0 = Unhealthy  Average the two scores together and use the scoring rubric to determine the final "Efficiency" Health call

		score: 1.5 – 2.0 Healthy 0.5 – 1.0 Cautionary 0.0 – 0.4 Unhealthy
7) <u>Effectiveness</u>  CCSSE Survey Results	2.0 – 3    Healthy 1.0 - 1.9    Cautionary 0.0 – 0.9    Unhealthy	2 = Healthy 1 = Cautionary 0 = Unhealthy
8) Overall Health	Average health call score from Demand, Efficiency, Effectiveness	1.5 – 2.0    Healthy 0.5 – 1.0    Cautionary 0.0 – 0.4    Unhealthy