Counseling and Support Services

Counseling, Advising, and Support Services Center
Building 379 (Manono Campus), Hilo
Karen Crowell, Counselor
Kenoalani Dela Cruz, Counselor
Robert Duley, Counselor
Shayna Fuerte, Counselor
Grace Funai, Counselor
Glenn-Dee Kuwaye, Student Services Specialist
Larissa Leslie, Counselor
Karaline Naegle, Student Services Specialist
Christine Quintana, Counselor
Kaleopono Quintana, Counselor
Ph: (808) 934-2720
hawccssc@hawaii.edu

Hawai‘i Community College-Pālamanui
Pearla Haalilio, Student Services Specialist
Raynette Haleamau-Kam, Counselor
Carrie Kuwada Phipps, Educational Specialist
Kawehi Nguyen, Student Services Specialist
Ph: (808) 969-8816

Counseling and support services are designed to help all students develop the academic and personal skills needed to succeed in college. Support services are available for students who are low income, academically under prepared, displaced homemakers, and/or returning older nontraditional students. Individual and/or group counseling is provided by appointment or walk-in in the following areas:

1. Admissions: to assist prospective students with admissions procedures.
2. Academic: to help students be successful in their coursework through awareness of learning and study strategies, academic rules and regulations, educational options, and transfer procedures.
3. Financial Aid: to assist students in the application process for financial aid and scholarships and to counsel students on financial aid probation, suspension, or termination.
4. Personal: to help students achieve positive relationships with self and others to facilitate the advancement of educational and career goals.

In addition to responding to student requests for assistance, the Counseling and Support Services staff reach out to students with special needs through a cooperative arrangement with faculty. For example, students who are observed early in the semester to be having difficulty in a course may be referred to Counseling and Support Services for counseling.

Also, students on academic warning, probation, or readmission after academic dismissal receive letters encouraging them to seek counseling assistance in order to identify and correct problem areas to promote college success.

The Career and Job Development Center
Bldg. 379, Rm 1A, Manono Campus
Helen Nishimoto, Career & Job Development Counselor
Ph: (808) 934-2731

The Career and Job Development Center offers free resources and assistance to students who want to choose a career or major or prepare for employment. Assessment questionnaires and computerized inventories are available to help students clarify their interests, favorite skills, and value preferences. This knowledge of interests, skills and values, together with career counseling can link students with compatible careers and majors. The center offers numerous resources that detail information about Hawai‘i Community College majors, job titles, job duties, wages, future outlook, and the college classes/majors required to pursue them.

Students will learn to navigate the channels needed to gain meaningful employment in their chosen fields. The center provides on and off campus employment assistance to students and graduates. The center’s employment preparation services include: assistance with conducting a job search, listings of current job openings and internships, assistance with resume and cover letter writing, and preparation for job interviews. The coordinator also works with employers to obtain job referrals.

In addition, the center offers numerous workshops and class presentations on career exploration, effective job search strategies, resume writing, and interview preparation. Services are provided through workshops and individual appointments and students must schedule an appointment for assistance.

Hā‘awi Kōkua Program
Services for Students with Disabilities
Bldg. 388 Rm 104, Manono Campus
Mari Giel, Counselor
Randiann Tokeshi, Student Services Specialist
Ph: (808) 934-2825
www.hawaii.hawaii.edu/disability-services
hawccds@hawaii.edu

Hawai‘i Community College-Pālamanui
Ph: (808) 969-8816

Hawai‘i Community College is committed to a barrier-free campus and provides accommodations to ensure students with disabilities have equal access to education. The Hā‘awi Kōkua Program provides assistance to a student who self identifies as having a documented physical, learning, psychological, or sensory disability (either permanent or temporary) which limits the ability to fully participate in course study and campus activities at HawCC.
Under the Americans with Disabilities Act (Title II) and the Rehabilitation Act of 1973 (Section 504) individuals with disabilities have protections against discrimination and are assured access to programs, services, and activities. ‘No qualified individual with a disability shall, on the basis of their disability, be excluded from participation in, be denied benefits of, or otherwise be subjected to discrimination under any program or activity which receives or benefits from Federal financial assistance.’

Students who can provide documentation that indicates the existence of a disability as well as its substantial impact in limiting one or more major life activities, including learning, are eligible for services. The documentation should indicate whether the absence of special accommodations would limit or deny equal access and, thus, result in discrimination.

Students with documented disabilities should contact the campus Counselor for students with disabilities. Call to make an appointment and complete an intake application for services. Students must bring documentation of the disability. Services and accommodations may include:

General Disability Services
- Community agencies liaison and referral
- Notetakers, readers, or scribes
- American Sign Language Interpreters
- ECHO transcriptions
- Alternate text formats
- Specialized testing accommodations

Kōkua Assistive Technology Lab - Multi-Media Stations
- Sorenson Video Phone
- InterpretType communication device
- Digital Recorders (loan basis)
- Introduction and training to Assistive Technology
- Kurzweil 3000 - Screen Reader software
- Dragon Dictate - Voice Activated software
- Computer monitor screen enlarger
- Zoom text screen enlarger
- Speech recognition software
- Caption Maker captioning software
- Adobe Acrobat XI Pro
- Keyguard Viziflex
- ClaroRead - Word prediction

Students in need of disability-related accommodations are advised to contact the Hi’awi Kōkua Program Coordinator as early as possible so that services may be arranged in a timely manner.

Student Services Support for Distance Education Students
Bldg. 379, Manono Campus
Ph: (808) 934-2720

Students who claim HawCC as their home campus for distance education purposes, have access to services for admissions and records, orientation, financial aid, registration, counseling, and advisement.

Students with disabilities who claim HawCC as their home campus for distance education purposes must self-disclose to the HawCC Disability Service Provider and provide accommodation documentation to the Distance Education (DE) instructor.

The coordination of access to services and accommodations will be provided by HawCC in consultation with the campus delivering the course and receiving tuition, according to the system-wide guidelines. (Policy Haw 5.200)

Students with disabilities, who have identified with their home campus disabilities office, need to notify their home campus disability office of any DE courses taken at another campus. The disability services counselor of the home campus will notify the disability counselor of the campus where the DE course is offered. Documentation can be kept at the student’s home campus. The accommodation letter is generated by the disability counselor of the campus where the DE course is offered. Students with disabilities are responsible for self-identifying in a timely manner and obtain their accommodation letter from the campus disability counselor where the DE course is offered.
The mission of the Student Life Program is to facilitate and encourage student involvement in co-curricular learning opportunities, contributing to the development of the life-long learner by providing access to positive, culturally-relevant programs for students. Student involvement will empower students to achieve success by learning and developing ethical leadership skills, participating in collaborative activities, and practicing social responsibility.

The Student Life Program is responsible for managing the Kau Wa’a Student Center, registering student clubs, and advising the chartered student organizations. Some of the services provided by Student Life include sitting areas, lockers, copy machine, and student workshops. For more information, visit www.hawaii.hawaii.edu/student-life.

Hālaulani Transfer Success Center
Noe Noe Wong-Wilson, Hālaulani Transfer Success Assistant Professor/Coordinator
Kanoe Lambert, Instructor/Coordinator
Warren Walker, Instructor/Counselor
Dawn Long, Educational Specialist
Bldg. 381 (Manono Campus), Room 16
Ph: (808) 934-2610

The Hālaulani Transfer Success Center offers counseling, advising, and support services for transfer students, including students who intend to transfer to a four-year Baccalaureate institution.

STAR Advising Tool

STAR is an online information and advising tool that enables students to view: courses needed for graduation in the chosen major, grades, transfer credits, academic holds, etc. Access to STAR is available through the MyUH Portal at http://myuh.hawaii.edu or at www.star.hawaii.edu. Information contained in STAR is intended for reference and advising purposes only. Students are highly encouraged to check their academic progress in STAR regularly. If there are any questions or discrepancies with information noted in STAR, seek counseling by contacting the Counseling Office at (808) 934-2720. For technical information or assistance with STAR navigation, contact the Admissions and Records Office at (808) 934-2705.

International Students
Counseling, Advising and Support Services Center
Bldg. 379, Manono Campus
Christine Quintana, Counselor
Ph: (808) 934-2720

Hawai‘i Community College welcomes international students. The Counseling, Advising and Support Services Center assists international students with achieving their academic and personal goals while complying with the regulations pertaining to their immigration status. The Center provides new student orientation, advising on immigration regulations which includes on and off campus employment while going to school and after graduation, and endorses international student travel outside of the United States. The Center also provides academic, financial, and personal counseling.
Transferring from HawCC to Another Community College in the UH System

The student should determine if the program he/she wishes to pursue is offered by that community college. If it is, the next step would be to complete the Change of Home Institution form and submit it by that campus’ application deadline. Because each institution has different procedures, students should contact the other campus to verify how and when to request a transfer credit evaluation of courses taken at HawCC. Students wishing to apply for financial aid should contact that campus’ Financial Aid Office to obtain any supplemental forms needed besides the Free Application for Federal Student Aid (FAFSA).

Transferring from HawCC to a Baccalaureate Program within the UH System

A HawCC student can transfer to UH Mānoa, UH Hilo, or UH West O’ahu to pursue a bachelor’s degree. A student interested in transferring to one of these campuses should refer to that institution’s college catalog or website to check on the requirements for transfer students.

In general, a student will need at least 24 transfer level college credits and have at least a 2.0 GPA (resident) or 2.5 GPA (non-resident). Some majors will require a higher GPA. The GPA is used for admissions purposes, but is not transferable.

If a student has less than 24 transfer level credits, the high school record will be used for determining admission. This will include the high school GPA, SAT or ACT scores, and college prep courses taken.

A student who has earned an articulated Associate in Arts (A.A.) degree from a UH Community College shall be accepted as having fulfilled the general education core requirements at all other UH campuses. However, in addition, a student must also complete any specialized lower-division, major, college and degree/graduation requirements, such as writing-intensive or foreign language requirements. Some of these additional requirements may be completed within the AA degree.

Students should develop an academic plan which anticipates transferring to a specific four-year campus. A student planning to transfer either before or after completing the AA degree is advised to see a HawCC counselor for assistance in selecting AA degree courses, which also will meet requirements of the campus and the program to which the student will be transferring.

The student must submit a UH System Application by the deadline and also request an official copy of his/her HawCC transcript to be submitted with their application and another transcript to be sent when the final grades are entered and after the degree is conferred. The latter should be requested if applicable.

Automatic Admissions

Students graduating from any of the University of Hawai‘i’s seven Community Colleges with an A.A. degree or selected A.S. degrees will be notified that they may be eligible for automatic admission to UH Mānoa, UH Hilo, or UH West O‘ahu. Under automatic admission, the application fee is waived, priority registration provided, and student transcripts analyzed to help identify likely majors. Qualified students will receive an admission letter via their UH e-mail account informing them of their eligibility and must respond in order to take advantage of this opportunity.

Please contact the Hālaulani Transfer Success Center at (808) 934-2613 or HawCC Counseling, Advising and Support Services Center at (808) 934-2720 for more information.

Transferring from HawCC to a Non-UH Campus

A HawCC student who plans to transfer to another campus should obtain information regarding the following: majors offered, cost (including transportation), financial assistance available, size (student population and physical layout), housing, student services, academic support programs, extra-curricular activities, climate, urban/rural/suburban setting, and requirements for transfer students. This information is in the college catalog. Many colleges and universities now have their college catalog on the Internet.

A HawCC student who plans to transfer to a non-UH campus will need to obtain application information and the application forms, and request the necessary official transcripts from HawCC be sent to the campus to which the student will transfer. The student should also obtain any supplemental financial aid forms aside from the FAFSA if he/she plans to apply for financial aid.

Determining course equivalency is at the discretion of the receiving campus. Students are encouraged to contact an Academic Advisor at the transfer campus for assistance in selecting courses at HawCC that will transfer.